

Thank you for your interest in Hillside Oil Company. We are a full service heating and air conditioning company that has been family owned and operated for over 50 years. We proudly service all of New Castle and Cecil Counties. Our attitudes and commitments at Hillside strive to be those of customer satisfaction. We are people too and know how we like to be treated when we are the customers.

## AIR CONDITIONING

Even though we do not offer insurance plans for air conditioning units, we do have a staff of fully trained air conditioning technicians. We do service and installations on most major brand named units. We offer a pre-season tune up on your air conditioner that can help keep it running smoothly throughout the summer.



40 Brookhill Drive  
Newark, DE 19702

DE or PA 302-738-4144  
MD 410-398-2146  
Fax 302-738-5879

## Your Full Service Fuel Oil Dealer

- Home Heating Oil
- Kerosene & Diesel Fuels
- Automatic or Call-In Service
- Monthly Budget Plans
- Prompt Pay Discounts
- Heating & Air Conditioning Sales, Service, Installation

### “Personalized Service”

Family owned and operated for over 50 years. Real people still answer our phones.

Full Service Heating & Air Conditioning

Hillside Oil’s service department proudly does full installations of most major brand-name equipment.

We service and install heating and cooling systems to accommodate most residences and budgets.

We also install oil tanks, humidifiers, and water heaters.

Give us a call for a **FREE** estimate and let us help you meet your installation needs.

Please detach and send this portion

PLAN 2 - Warm air system

PLAN 3 - Hot water system

Name

Address

Service Address (if different or rental)

Phone

Signature / Date

**YOUR PLAN IS NOT IN EFFECT  
UNTIL YOUR FURNACE HAS  
BEEN INSPECTED & APPROVED**



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Prices quoted refer to most domestic burners.

## HEATER TUNE - UP

### TIME&MATERIALS (No Insurance Plan)

Replace nozzle, one oil filter and pump strainer  
Clean, lubricate and adjust burner  
Inspect all controls and adjust if needed  
Vacuum & clean boiler or furnace if needed  
Inspect and clean combustion chamber  
Vacuum smoke pipe and base of chimney  
(Where needed and accessible)  
Oil circulating pump or fan motor and bearings  
Clean & adjust electrode & high tension leads  
Check pump  
Examine belts, pulleys and couplings

## INSURANCE AGREEMENTS

### PLAN 2 (Warm air systems)...\$249.00

Repair or replacement of defective parts (as listed below) and labor on your oil furnace due to normal wear and tear for one year from date of acceptance. **Annual tune-up included** each year agreement is renewed. **It is the customers' responsibility to call company and schedule annual tune-up to keep furnace in good operating condition.**

Electrodes	Drive couplings
Nozzle & Pump Strainer	Burner fan
Fan & Limit control	Blower motor
High tension lead	Blower Belt
Oil burner motor	Shaft and Bearings
Draft Regulator	Smoke pipe (max 10')
Transformer	Combustion chamber
1 Thermostat (plain)	Fuel oil pump
Primary Relay	Fuel Oil Filter

## Hot Water Heating Systems

### PLAN 3 (Hot water boiler systems)...\$289.00

Repair or replacement of defective parts (as listed above) and labor on your boiler due to normal wear and tear for one year from date of acceptance. **Annual tune-up included** each year agreement is renewed. **It is the customers' responsibility to call company and schedule annual tune-up to keep boiler in good operating condition.**



All parts covered in warm air system plus, Feed & Relief valve, Aquastat, Circulator motor, Drive and Bearing assembly. (Residential only for hot water systems)

Normal service hours are from 8am-5pm Monday thru Friday. Calls between 5-10pm and on weekends and Holidays, will be NO HEAT calls only. Calls after 10pm will be handled first thing the next day.

An extra \$20.00 is charged for each additional circulator.

Heating equipment and tank are subject to inspection and approval before acceptance of agreement. Any repairs required to place equipment in acceptable condition are excluded from this insurance plan and will be charged separately at regular rates for time and material.

Parts used for both air conditioning and heating are covered at 50% of cost.

This insurance plan is invalidated if any payments are delinquent or if oil is purchased from another source. Mobile home furnaces must use Kerosene for plan to be in effect. No refund will be made if insurance plan is cancelled by customer or Hillside Oil before termination date.

We will assume no responsibility for any furnace serviced by anyone other than our company or its associate representative. We will declare all guarantees void if furnace is serviced by out-side parties.

This agreement does NOT include plumbing, air in system, electrical wiring systems, domestic hot water storage tank or coil, expansion tanks, air filters, humidifiers, radiators, piping systems, circuit boards, oil lines, end cone, oil valves, gaskets or duct work. Labor and material for these will be billed at our hourly time and material rates.

Insurance plans do not cover labor or material needed due to water damage, water in oil tank, or other abnormal conditions.

It is understood that service rendered by us will at all times be prompt and efficient, but we shall not be held responsible for delay or inability to perform service caused by or resulting from strikes, lockouts, fires, accidents, weather conditions, war, riot, lack of material, explosions, electrical failure or any other cause beyond our control. In any case, we are NOT liable for any consequential damages or injury.

Service required due to emergency switch being off, improper setting of thermostat, dirty air filters, blown fuses, weak or dead batteries, tampering, abuse, NO or VERY LOW oil will be charged at our regular rates. This also includes automatic customers with no oil due to delinquent balances. We cannot be responsible for the negligence of a customer.

This service shall be in effect from the date of acceptance for 1 year and shall continue thereafter from year to year unless terminated upon notice by either party.