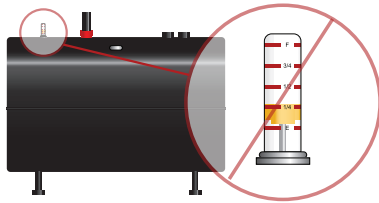


NO HEAT CHECKLIST

What to do when your oil furnace has no heat.

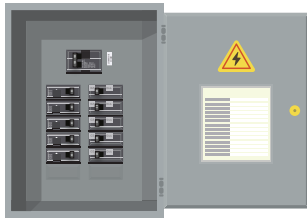


- 1 Check your thermostat to make sure it's set to heat and set high enough to call for heat, meaning the desired temperature is higher than the room temperature. Also make sure if your thermostat requires batteries, the batteries are good.



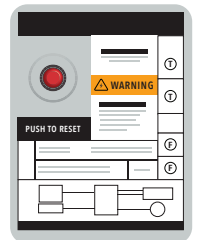
- 2 Make sure you have oil in your tank. Do NOT always trust your gauge, they can be finicky.

- 3 Locate the emergency shutoff switch, usually located near the basement steps and/or next to your heating system. Make sure the switch is in the "ON" position. These switches look just like a light switch and accidentally get turned off if you have guests in your home. This happens more frequently than you might think.



- 4 Check for any blown fuses or tripped circuit breakers in your electrical box.

- 5 Sometimes a simple system reset is all that's needed. Locate your heating system's burner and press the reset button ONCE (and only ONCE) and listen for the system to start up. If you had to open a door to access your furnace be sure to close that door after pressing the reset button.



NO HEAT EMERGENCY

If you're heat is still not on and you have a furnace emergency, call Hillside Oil Heating and Cooling at **302-738-4144** or **410-398-5879** to schedule emergency service. Hillside offers furnace repairs, furnace maintenance, and FREE estimates for new furnace sales and installation in DE, PA, and MD.